

VINCE ARVIN GABRIEL VILLANUEVA

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Job Objective: Interested in Technical and Customer Support, Web Design and Development, and API Development

Skills:

Technical and Customer Support	Technical Troubleshooting
Content Management Systems	Use Case Analysis and Testing
JIRA and Confluence	Web Design and Development
Technical Documentation	API Development and Integration

Work-Related Experience:

- Supported Network Connectivity and API Integrations for BlueJeans, First Call Resolution (2016 - Current)
- Maintained Integrity of Advertisements, ZeroChaos (2015)
- Evaluated Search Engine Optimizations, Leapforce Inc. (2014)
- Insurance Associate for World Financial Group (2012)
- Developed Human Resource Information System in a team environment, BAYO (2009)
- Developed Auction System, Organized Existing Webpages into CMS as Web Administrator, Unionbank (2008)
- Developed Web-based Application for ACLC in a team environment
- Analyzed and developed a billing and scheduling system for J.V. David Trucking Company, Prepared a process automation proposal for J.V. David Trucking Company in a team environment
- Clerical Intern, Marikina City Hall (2007)

Education:

- Bachelor of Science,
Major in Management Information Systems (2009)
Specialization in Interactive Multimedia
Ateneo de Manila University

Co-Curricular Activities:

- MISA Icon Team (2009-2007), Member (2009-2005), Management Information Systems Association (MISA)

Other Activities:

- Sutherlin Stampede Rodeo Director's Assistant
- Community Building and Immersion
- National Service Training Program

Interests:

I can speak and write in intermediate Japanese. I spend my leisure time writing, cooking, and planning for my future. I value spending time with my family and friends. I have also related to people of different socioeconomic backgrounds. I am also an independent author and have published the first book in a series of fantasy novels, Echoes of the Wind.